

IMPORTANT:

Understand Remote Network Management

- ✓ To Fix Most Software Related Computer Errors Remotely From Our Office
- ✓ No Driving Expenditures
- ✓ No Onsite Interruptions
- ✓ Visually See The Problem While We Guide You Through It
- ✓ Receive Extended Support To Troubleshoot Common Applications
- ✓ Online Training For Daily Operations
- ✓ Remote Software Updates / Installs
- ✓ Automated System & Virus Updates, Patches & Fixes
- ✓ Remote Firewall, Proxy & Security Management For Corporate Environments
- ✓ Secure Remote Access to Office Networks From Your Home

Smart *Technologies, Inc.*

WWW.SMART-TECHNOLOGIES.COM

Toll Free: (800) 646-1423
Local OKC: (405) 787-7878
Facsimile: (405) 787-1117



Maximize Your Computer
Network. Gain Peace of
Mind, Call Us Today!

COMPUTER & NETWORKING
SERVICES OFFERED BY:

Smart *Technologies, Inc.*

HIGH SPEED SERVICE
FOR
HIGH SPEED DATA

- ✓ Remote Management & Support
- ✓ New Computers & Peripherals
- ✓ Computer Upgrades & Repairs
- ✓ Remote Computer Training
- ✓ Network Design Consulting
- ✓ Server & Firewall Management
- ✓ Home Networking / Automation

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-Or-

Visit Us At Our Website:

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Who Supports you ...

- ✓ RCDD - Registered communications distribution designer
- ✓ MCNE - Master Certified Novell Engineer
- ✓ CCNA - Cisco Certified Network Associate
- ✓ MCSE - Microsoft Certified Systems Engineer
- ✓ MCP - Microsoft Certified Professional
- ✓ A+ Service Technician Certification

What do they Support ...

- ✓ Novell Netware
- ✓ Windows 2000 Server
- ✓ Windows NT 3.5 / 4.0 Server
- ✓ Windows 2000 / NT Workstation
- ✓ Windows Millenium Edition (Me), 98, 95, 3.x
- ✓ Macintosh OS
- ✓ McAfee & Norton Anti-Virus Software
- ✓ Miscellaneous General Applications, such as Microsoft Office, etc ...

Q. Why is Smart Technologies, Inc. the preferred service provider for Metropolitan Oklahoma?

A. Customer Service! We provide service to our clients at a level they can understand. Our Service representatives are not interested in what they already know, rather the emphasis is placed on what you want and need to know! Additionally, our headquarters is not run by an answering system, this means you get answers immediately when you need them and not when we can get around to helping you!

Q. What is SMART Control™ and what can it do for my organization?

A. SMART Control™ is the wave of the future for all organizations which lack personnel with technical expertise in the dynamically changing field of network infrastructure and resources or organizations which simply do not wish to administer their own network. Features of SMART Control:

- ✓ Real Time Problem Solving (while you explain problem).
- ✓ Straight Monthly Fee, no costly benefits to fund.
- ✓ Remote software installs .
- ✓ Secure Remote Access to your Office Network from home.
- ✓ Online Training.
- ✓ No disruption REQUIRED

In Business For Ten Years

Local & Wide Area Networks

- ✓ Building
- ✓ Designing
- ✓ Installing
- ✓ Configuring

Support For All Major Brands

- ✓ Servers, Routers, Switches, Hubs
- ✓ Workstations, Applications
- ✓ Local & Networked Printers

Most Up To Date Training

- ✓ Microsoft, Novell
- ✓ Cisco, 3Com
- ✓ Category 5, Fiber Optics

Remote Manageability

- ✓ No Charge For Drive Time
- ✓ Faster Problem Solving
- ✓ Routine Maintenance
- ✓ SAVE MONEY

Remote Support

- ✓ Training
- ✓ Software Installation
- ✓ Application Troubleshooting

Web Design

- ✓ Local Hosting
- ✓ Daily Changes & Backups
- ✓ Custom Programs To Change Web Displayed Data